

# **10 Things to CHECK before you call Tec...**

- 1. When was the last time you turned off your Computer?  
\* Have you tried turning it off via the Start Menu waiting 5 minute and restarting it?**
- 2. Have you checked your fuses?**
- 3. Have you checked your Breakers and Overloads?**
- 4. Have you checked that your PLC is powered up and in RUN mode?**
- 5. Does the Motor turn on in HARD Hand (from the panel)? is the motor getting power?**
- 6. Does the motor turn on in SOFT Hand (from the Computer)?**
- 7. Is the VFD on? Has it faulted?**
- 8. Have you checked the auger, does it turn freely?**
- 9. Are there any alarms showing? Have you investigated?**
- 10. What have you checked so far?**

Having a list allows us to get you up and running in less time.

**Call us Toll Free: 1-800-465-1681**